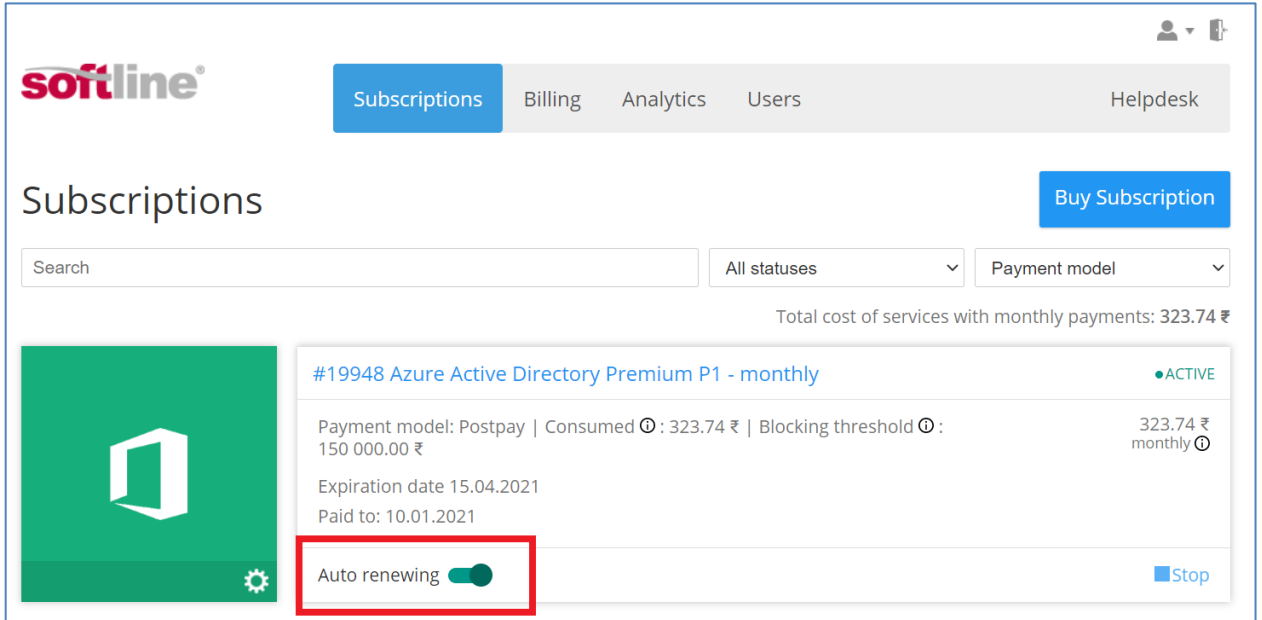


**Auto renewal of a subscription prevents the suspending of the service and subsequent data deletion.**

**To set up auto renewing for a subscription:**

1. Log in to the Customer Control Panel using your personal login and password
2. Find a subscription in the list
3. Enable *Auto renewing* option.



The screenshot displays the Softline Customer Control Panel interface. At the top, there is a navigation bar with the Softline logo and tabs for Subscriptions, Billing, Analytics, Users, and Helpdesk. The main heading is "Subscriptions", with a "Buy Subscription" button on the right. Below the heading, there is a search bar and two dropdown menus for "All statuses" and "Payment model". A summary line indicates "Total cost of services with monthly payments: 323.74 ₹". The main content area shows a subscription card for "#19948 Azure Active Directory Premium P1 - monthly" with a status of "ACTIVE". The card includes details such as "Payment model: Postpay | Consumed 323.74 ₹ | Blocking threshold 150 000.00 ₹", "Expiration date 15.04.2021", and "Paid to: 10.01.2021". The "Auto renewing" toggle switch is highlighted with a red box and is currently turned on. A "Stop" button is visible at the bottom right of the card.

If subscription is not in active status it will not be renewed automatically even with enabled Auto renewing option.

**For Microsoft CSP subscriptions with monthly payments an option Auto renewing applies to one-year extension.**